## APPALACHIAN MOUNTAIN CLUB

AMC Activity Listings: Account Administration and Participant/Registration Guide

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# AMC Activity Listings Application: An Overview

The Appalachian Mountain Club has developed a searchable online activity listings database for use by staff and volunteers. The purpose of this application is to present a universal set of searchable upcoming AMC events and volunteer opportunities sponsored by volunteer committees or staff. The system also automates the process for volunteer committees submitting their Advance Notice trips to *AMC Outdoors* for inclusion in Backcountry, while at the same time making trips eligible for publication on the AMC website, <u>activities.outdoors.org</u>. Volunteer newsletter editors and webmasters may also extract data from the system to feed their websites and print publications.

The application offers a workflow that allows volunteer committees to create an electronically managed approval process based on the following structure:

- General users have records in the system but no rights to list or edit activities. Users log in once to verify their account, and then they do not take action within the system unless they later take on one of the following roles:
- **Contributors** (trip leaders, trail event organizers) input their trips/volunteer opportunities into a webbased form.
- Trips/volunteer opportunities are then sent to the appropriate volunteer **Reviewer** within the contributor's committee.
- Once reviewed and approved by the committee Reviewer, the trip is passed to the appropriate volunteer committee **Approver**, who makes any final edits and approves the trip on behalf of the committee.
- While trips and volunteer opportunities are not subject to approval by AMC staff, AMC staff may periodically review listings for quality and edit as needed.

Chapter and volunteer committee leaders determine the best workflow for their committees within this structure (illustrated on the next page). If you would like to learn more about how your committee's approval process works check in with your committee chair or click on "My Approval Workflow" under "Events" on the left side of the screen.

# Logging In

In the summer of 2014, the Online Trip Listing System's (OLTL) login process was changed. The old login process used an email and password and was only valid the OLTL. OLTL now uses a common AMC Account. With an AMC Account, you can use the same username and password to access AMC's Member Center, AMC's Kids Outdoors (kids.outdoors.org) online community, and AMC's Online Store (amcstore.outdoors.org), as well as the Activities Database. If you've logged into any of those systems previously, you can use that login to access the OLTL and skip the next section called "Creating an AMC Account." If you have not logged into any of those systems, you'll need to set up a new AMC Account. See the next section.

### **Creating an AMC Account**

For those who have not previously signed up for an AMC Account for AMC's Member Center, AMC's Kids Outdoors (kids.outdoors.org) online community, or AMC's Online Store (amcstore.outdoors.org), you will need to create an account.

*Open your browser and navigate to <u>https://activities.outdoors.org/login</u>. You will see the following screen:* 

AMC				Search Outdo	oors.org Go
			Classifie	eds → Online Store →	AMC Outdoors Onlin
				Login Join/Renew	E-news Signup Chapt
About AMC Ge	et Outdoors Lodging	Conservation	Volunteer	Membership	Donate
Get Outdoors	Home   Get Outdoors   Activities			<b>18</b>	<b>RT</b> 😵
Activities Search	Login or Create an Ac	count			
Log In	I AM NEW TO AMC		I ALREADY HA	VE AN AMC ACCO	UNT
Activities by Region					
Activities by Chapter	First Name:		Note: If you have an Center, AMC's Kids Ou	account with AMC's utdoors (kids.outdo	s Member ors.org)
Adult Programs	Last Name:*		online community, or (amcstore.outdoors.o	AMC's Online Store org), please use that	t login.
Family Programs			Otherwise, please cre	eate a new account.	
Teen Programs	Email Address:*		User Name:*		
Young Adult Programs	Address 1:*				
School, Camp & Scout Programs			Password:*		
Urban Youth Programs	Address 2:	7	* Required Fields		
Leadership Training	City:*	_			Login
Plan Your Own Trip			-		
Newsletter Signup	State:* - Select -	•			
Get deals, discounts, and take action on key conservation issues: Enter email address	Country:* - Select Zip Code (US/numbers only):*				
Submit	Phone (000-000-0000 x000):*	•			
	Security Question:* What is your mother's maid				
	* Required Fields	Create My Account			

In the left panel titled "I AM NEW TO AMC", enter your contact information. If you are an AMC member, this would be the information associated with your membership and can be found on the mailing label of your AMC

Outdoors magazine. When you click submit, you will see a busy message indicating we're setting up your account.

Configuring account... This may take up to a minute. Thank you for your patience.

Once your account has been configured, you will receive **two emails** to the email address provided:

- The first email will contain your AMC Account user name.
- The second email will contain your new password.

These emails will come from <u>webeditor@outdoors.orq</u>. Please be sure to check your junk mail/spam folder if you do not receive these in your inbox.

Once you have configured your account, you will be redirected to the login screen at activities.outdoors.org/login. You will then see the following message above the login fields:

Your AMC store account h	as been created and your
new username is: achasse	354. We have sent your
	ress you provided.
User Name:*	
achasse354	
Password:*	
•••••	
* Required Fields	
Required Fields	
	Losia
	Login

Enter the emailed username and password and click the Login button.

### AMC Account Username and Password Management

*To change your password, you must log into the AMC Member Center. Visit* <u>http://outdoors.org/membercenter</u>.

Click on the **Log in to member center** button and enter you AMC Account login information.

AMC Men	nber Center Login
If this is your fi	rst time accessing the Member Center, validate your member information here.
Access to this	section of the site requires login.
Login Name: Password:	
	Submit

#### Once you're logged in, you will see the following screen:

Join the AMC	Member Center	
Member Center		
· Renew Membership	Welcome, Ashley!	Your Membership at a Glance Ashley Chasse
<ul> <li>Change Address</li> <li>Change Chapter</li> </ul>	what's new at AMC	5 Joy Street Boston, MA 02108-1403 ( <u>edit profile</u> )
<ul> <li>Update Interests</li> <li>Activity Digests</li> </ul>	Great Kids, Great Outdoors: <u>The Berkshires with Kids - 4 great outdoor</u> adventures	AMC Member ID: 729493 Chapter: boston ( <u>change</u> ) Member Since: 05/23/2012
<ul> <li>Subscribe to Appalachia</li> <li>Gift Subscription to Appalachia</li> </ul>	AMC Outdoors: Untamed Maine - Grueling adventure race traverses AMC's land	Membership Expires: 05/31/2015
• Member Deals	White Mountain Guide Online: <u>AMC's interactive map of New</u> Hampshire's White Mountains	
AMC E-mail Subscriptions     Log out	New Member Deals: Members can receive discounts at <u>Backcountry.com</u> on select items. Visit the <u>Member Deals</u> for more information.	Local Activities with AMC Boston Chapter Boston Chapter Website
Renew Membership	Featured Products for Members in AMC's Online Store: AMC members receive 30% off featured products each month in the online	Need Assistance? Contact us by e-mail or call 800-372- 1758 M-E 9-5 Eastern
Gift Memberships	store. <u>View this month's featured products &gt;&gt;</u>	
AMC Chapters	- most popular actions	Find us on Facebook

In the left sidebar, click the Edit Login Information link. You will see a screen similar to below. Click the "Edit" link.

			* required information
Login	- 10	Login Name:*	ashleychasse
Information	Edit	Current Password:*	
Login Name	ashleychasse	New Password: *	
Password	****	Verify New	
Security Question	What is your mother's maiden name	Security Question:	What is your mother's maiden name
Security	****	Security Answer:*	Counts
Answer			Update

*You will be presented with the form below to make changes to your username, password, and security question.* 

Note: You must enter all your information, including your password and security question, to change your username.

#### Old OLTL Account Rights

If you have never used the OLTL (or if you have logged in and successfully listed activities since the summer of 2014), you can skip this section as it does not apply to you.

For those who used the OLTL prior to changeover to AMC Logins in the summer of 2014, you may find upon logging in with your AMC Account that you do not have the user rights you once had.

*If we could confidently match your old OLTL login with an existing AMC Account, we programmatically copied the user rights for you so you can continue using the system as you always have.* 

However, if we could not match your old OLTL login to an AMC Account you will need to need to "merge" the accounts. The merge process simply copies your old rights to you AMC Account. To do this, you'll need to the email address and password you previously used to access OLTL.

Hello <u>Jeff Langevin</u>	You will be automatically logged out in: 44:54 <u>Log Out</u>
Activities	Events   My Dashboard
My Dashboard Registration Stats Manage Digest Emails Message Center Merge Old Login Account Account Merge Documentation Log Out Activities Admin	Account Merge Use this form to link your AMC Online Trip Listing (OLTL) account rights to your AMC Login. To merge your account(s): 1. Enter the email and password associated with your old OLTL account. 2. Click submit. You will see a message confirming or declining the merge. If the merge is successful, your account will be updated with the
Activities Search	appropriate user rights.
	User Name: Password: Submit
	<ul> <li>Frequently asked questions:</li> <li>Who should I contact for help?</li> <li>Please contact <u>amcactivities@outdoors.org</u> with questions.</li> <li>What should I do if I have multiple OLTL accounts?</li> <li>If you have multiple accounts, repeat the process for each. The highest approval level for any given committee will be maintained in your new account.</li> </ul>
	<ul> <li>What is the purpose of this account merge?         The account merge is part of an organization-wide effort to provide single sign-on access to AMC web applications. As part of the account merge, users may now have multiple approval levels for committees within the same chapter. For example, your account could have Contributor rights for a Biking committee and Reviewer rights for a Paddling committee. This was not possible under the old user account system, which limited users to one approval level per account.     </li> </ul>

Enter the email address and password associated with your Online Trip Listing account and click the submit button. When your submission is successful you will see the following message:

Merge complete! You may use the form below to merge another account or return to main screen if done merging accounts.

If you had only one OLTL login, you are done. A few people had multiple accounts in the system. Repeat this last step for each account. When you are finished, click the return to main screen link:

Merge complete! You may use the form below to merge another account o return to main screen of done merging accounts.

#### **Changing Contact Information**

*Your main contact information – name, email address, phone number – is used in several ways listed below. Note: Contact information in OLTL is separate from your AMC Account contact information.* 

- Leader Rights If you are given leader rights, this info is used to pre-populate the leader contact info. Leaders can have different contact info for each committee for which they lead trips.
- AMC Digests Only available to members, AMC Digests are sent to whatever email is confirgured under your contact information.

To access your contact information, click your name at the top of the screen:

Hell <mark>Jeff Langevin</mark> , you are working in the	Berkshire (Mass.)	← cha	apter.	You will be automatically logged out in: 41:23 Log Out
--	-------------------	-------	--------	--

You will see the form below which can be used to update your information:

Hello Jeff Langevin		You will be automatically logged out in: 44:57 $\underline{\text{Log Out}}$
Activities	Events   My Dashboard	
My Dashboard Registration Stats	Contact Information	
Manage Digest Emails Message Center Merge Old Login Account Log Out	*First Name:	Jeff
Activities Admin	*Last Name:	Langevin
Activities Search	*Email:	
	Phone:	(534) 653-4643 x12345
		Clear Changes Cancel Save

## **Registering For an Event**

Using the search at activities.outdoors.org/search, find the trip for which you're interested in registering and click the event's Title in the search results:

Keywor	d:	Activity:	State:	AMC Destination:	
harbor		All	✓ All	▲ All	•
More of	ptions				Search
Search	Results for	Date-Specific Opportunities			
Status	Date	Title	Category (Type)	Chapter/Posted By	AMC Destination(s)
Open	5/29/15 - 5/31/15	Volunteer Weekend - Harbor Islands	Volunteer Opportunity	Worcester (Mass.)	

On the details page, click the "Register Now" button.



The event's Registration Form will be displayed. Some fields may be pre-filled based upon your previous registration responses. A red asterisk \* next to the question indicates that a response is required.

Volunteer Weekend Worcester (Mass.) - Fa Open (O) Participants: 1 of 15 s Waitlist: 0 of 6 spaces	I <b>- Harbor Islands</b> - May 29, 2015 (Fri) amily paces taken taken
Name: Email: Phone:	Test Cont 1 support@outdoors.org (617) 523-0655
Registration Que	stions
*This is an e True/False qu	xample True False
*Example q w/optional dis registration	uestion 5 Joy Street play on forms:
	1- PT 4

When you have answered all the questions, click the "Submit Registration" at the bottom of the form.



If there were any issues with your question responses, the form will reload with error information highlighted in red below each field that needs attention:

**Oops! We found some errors.** - Fields are highlighted in red below.

Registration Questions	
*This is an example True/False question:	True False
*Example question w/optional display on registration forms:	This field is required.

Once any errors are fixed, and you submit the form, you will see the following:

Thank you for submitting your registration request. The organizers of this event have been emailed. Someone will review your request and be in touch soon.

You will be emailed when the status of your request is updated. You can also check the status in your dashboard.

At any time, you can view the status of your registration from your Dashboard:

My Registratio	ns	Current
	<< Prev 1 Next >>	
04/29/2015	Test	Registration Status: Waitlisted
	2 registered / 0 spots left / 2 comments	
05/29/2015 05/31/2015	Worcester (Mass.)	Registration
	Volunteer Weekend - Harbor Islands 1 registered / 14 spots left / 0 comments	Status: Awaiting Review
	<< Prev 1 Next >>	